

InfoMed Conference Return & Refund Policy

Return & Refund Policy

Our Return and Refund Policy was last updated on 15 August 2022

Thank you for shopping at www.infomedconference.com

If for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

Interpretation and Definitions

Interpretation

The words in which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in the plural.

Definitions

For the purposes of this Return and Refund Policy:

- **“Company”** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to InfoMed (Malaysia) Sdn Bhd
- **“Goods”** refers to the conference fee offered for sale on the Service.
- **“Orders”** means a request by You to purchase Goods from Us.
- **“Service”** refers to the Website.
- **“Website”** refers to InfoMed Conference, accessible from www.infomedconference.com

- “You” means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Order within one (1) week before the Conference date, i.e., 07 October 2022 without giving any reason for doing so.

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

- By sending us an email: info@infomed.com.my or infomedmagazine@gmail.com

We will reimburse You no later than 14 days from the day on which We receive your cancellation notice. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

Conditions for Returns

In order for the Goods to be eligible for a return, please make sure that:

- The Goods were purchased before 30 September 2022

We reserve the right to refuse returns that do not meet the above return conditions at our sole discretion.

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By visiting this page on our website: www.infomedconference.com
- By sending us an email: enquiry@infomed.com.my